

## **Warranty conditions**

LifeSpan guarantees to offer 100% customer satisfaction. If you have purchased a product from a retailer, or through a website other than [www.lifespaneurope.nl](http://www.lifespaneurope.nl) and you're facing problems with the product or it's not to your liking, please don't hesitate to contact the retailer or website about information about return instructions. If you have any questions about returning products purchased directly from our website, please view our terms and conditions, or contact us by phone, tel +31 (0) 85 902 2245 or by email at [service@lifespaneurope.com](mailto:service@lifespaneurope.com).

## **Manufacturer's warranty**

The manufacturer's warranty for a product varies from one product to another. Information about the manufacturer's warranty can be found at the product information of the respective product.

To be able to use the manufacturer's warranty, you have to register. LifeSpan Europe does not provide direct support for manufacturer's warranty purchased through a store or online through a website other than [www.lifespaneurope.nl](http://www.lifespaneurope.nl).

Our warranty terms are only valid for the original buyer and non-transferable. The warranty offered by LifeSpan is valid only in case of repair or replacement of a malfunctioning frame, motor or electronic parts.

The warranty does not apply to wear and tear through use, when the product has been incorrectly assembled, to maintenance of the appliance and installation of parts or accessories that do not belong to the product, to damage or defects due to accident, misuse, corrosion, discoloration of paint or plastic and overdue maintenance. Within these warranty conditions, Lifespan's responsibility lies in the replacement and / or repair of parts that Lifespan deems fit for replacement or repairmen. For information about manufacturer's and product warranty you can refer to the user manual.

## **Warranty for the return of products and parts**

Products and parts may be returned, provided they are in new condition, complete, functioning properly and undamaged. Products and parts that meet these conditions and are returned within 30 days after receipt of the order will be fully compensated. Products and parts that are returned after 30 days under the above conditions will be compensated, minus 20% of the original sales price. Products and parts that are returned after 90 days will NOT be compensated, provided that they no longer work properly within this period and can no longer be repaired or replaced.

The costs of the return shipment are fully borne by the buyer. The risk of the return shipment lies entirely with the buyer. The buyer must ensure that the return shipment is presented in the original packaging as much as possible and in any case pack a product in such a manner that it is not subject to damage. The buyer is responsible for damage caused by improperly packaged products. Lifespan Europe cannot be held accountable for loss or damage to the return shipment.

When we've received the returned product(s) or part(s) in good order we will proceed to a full refund. You'll receive the refund within 10 business days on a bank account of your choosing.

## Garantievoorwaarden LifeSpan Europe

### Garantie LifeSpan Fitness

Categorie	Product	Gebruik	Garantietermijnen			
			Frame	Motor	Components	Labor
Treadmills	TM-TR800iT	Home use,	Lifetime	5 jaar	2 years	1 year
	TM-TR1200iT	Home use,	Lifetime	5 jaar	2 years	1 year
	TM-TR2000iT	Home use,	Lifetime	5 jaar	2 years	1 year
	TM-TR3000iT	Home use,	Lifetime	5 jaar	2 years	1 year
	TM-TR4000iT	Home use,	Lifetime	5 jaar	2 years	1 year
	TM-TR5500iT	Home use,	Lifetime	5 jaar	2 years	1 year
	TM-TR5500iM	Home use,	Lifetime	5 jaar	2 years	1 year
	TM-TR6000iT	Semi-professional	2 years	2 years	2 years	1 year
	TM-TR7000i	Professional	2 years	2 years	2 years	1 year
	TM-TR7000iC	Professional	2 years	2 years	2 years	1 year
Hometrainers	TM-TR8000i	Professional	2 years	2 years	2 years	1 year
	UB-C3i	Home use,	Lifetime	nvt	2 years	1 year
	UB-C5i	Home use,	Lifetime	nvt	2 years	1 year
	UB-C7000i	Professional	Lifetime	nvt	2 years	1 year
	RB-R3i	Home use,	Lifetime	nvt	2 years	1 year
	RB-R5i	Home use,	Lifetime	nvt	2 years	1 year
	RB-R7000i	Professional	2 years	nvt	2 years	1 year
Crosstrainers	CycleBoxerCB110	Home use,	Lifetime	nvt	2 years	1 year
	EL-E2i+	Home use,	Lifetime	nvt	2 years	1 year
	EL-E3i+	Home use,	Lifetime	nvt	2 years	1 year
Divers	EL-E5i+	Professional	2 years	nvt	2 years	1 year
	MT-SP1000	Home use,	Lifetime	nvt	2 years	1 year

Garantie  
LifeSpan Workplace

			Garantietermijnen			
Categorie	Product	Use	Frame	Motor	Components	Labor
DT3, no desk	TR1200-DT3-BT	Home use, single use	nvt	5 jaar	2 years	1 year
	TR5000-DT3-BT	Office, multi use	nvt	2 jaar	2 years	1 year
	C3-DT3-BT	Office, multi use	nvt	nvt	2 years	1 year
DT5, incl. manual desk	TR1200-DT5	Home use, single use	Lifetime	5 jaar	2 years	1 year
	TR5000-DT5	Office, multi use	2 years	2 jaar	2 years	1 year
	C3-DT5	Office, multi use	2 years	nvt	2 years	1 year
DT7, incl. electric desk	TR1200-DT5	Home use, single use	Lifetime	5 jaar	2 years	1 year
	TR5000-DT5	Office, multi use	2 years	2 jaar	2 years	1 year
	C3-DT5	Office, multi use	2 years	nvt	2 years	1 year
Divers	Under Desk Bike Solo	Home use, single use	nvt	nvt	2 years	1 year
	Under Desk Bike Unity	School, multi use	2 years	nvt	2 years	1 year
	Airsoft Balabce Board	Office, multi use	nvt	nvt	1 year	1 year